

## Enhanced Access Service - North West 2 PCN



- **What is Enhanced Access Service?**

The Enhanced Access Service makes it easier for you to get an appointment at a time that suits you including evenings and weekends. The service offers pre-bookable, routine primary care appointments with a range of clinicians including GPs, nurses and other health care professionals.

- **When will the Enhanced Access Service be available?**

The new service will be available from 1<sup>st</sup> October 2022.

- **Where will my appointment take place?**

The appointments will take place from:-

Day	Appointment Time	Appointment Location / Hub
Monday	6.30pm – 8.00pm	<b>East End Medical Centre</b> 61 Plashet Rd, London E13 0QA
Tuesday	6.30pm – 8.00pm	
Wednesday	6.30pm – 8.00pm	
Thursday	6.30pm – 8.00pm	<b>Upton Lane Medical Centre,</b> 75-77 Upton Ln, London E7 9PB
Friday	6.30pm – 8.00pm	
Saturday	9.00am – 5.00pm	

- **How do I book an appointment?**

This is not a walk-in service – you must call to book an appointment through the **service dedicated number 020 7540 9949** (the phone line is open 24x7) **or** via your registered GP practice reception team.

- **What can I be seen for?**

An enhanced access service appointment is exactly like an appointment at your own GP practice.

- **How do I cancel / reschedule an appointment?**

If you need to cancel/reschedule the appointment, please call the service dedicated number on **020 7540 9949**.